

ISO  
9001 : 2015

# QUALITY POLICY 2017

FRANCE  
GROUP



**SPINCONTROL**  
au cœur de la peau...

## Spincontrol France



To be more attentive to the major ordering parties, especially in the monitoring of the sector's mutation in the digital (scientific monitoring on the Big Data, connected objects);



To reinforce the internal communication;



To give more resources to the R&D department to support our image of innovative society and offer supplementary assets/advantages to our subsidiaries and joint ventures;



Financial performance: following on from actions taken since 2005, to keep on optimizing workforce in acting as an incentive for personnel's versatility;



To intensify the commercial prospecting.

## Spincontrol Group

- To work in compliance with ethical, scientific and regulatory requirements;
- To improve the intragroup communication;
- To strengthen communication with our clients and our volunteers by means of social networks;
- To implant new technics and ensure the corresponding training.

In general terms, we have to be more open and efficient on the marketing. Our image of quality and innovation is well-known; it has to be maintained, but it is also essential to help our clients use our tests' results.

Patrick BEAU

Head of Spincontrol Group

On March, 23rd 2017

A handwritten signature in black ink, appearing to read 'P. Beau'.